

## Speech and Language Services Fee for Service Model Fee Schedule and Attendance Policies

### About the H.A. Leeper Speech and Hearing Clinic

The H.A. Leeper Speech and Hearing Clinic (henceforth referred to as “the Clinic”) provides clinical education and training in audiology and speech-language pathology for graduate students enrolled in the School of Communication Sciences and Disorders. As an educational training facility, the Clinic’s speech and language services are provided by a team of graduate student clinicians working toward their master’s degree in speech-language pathology. Graduate student clinicians are supervised and guided by experienced speech-language pathologists registered with the College of Audiologists and Speech-Language Pathologists of Ontario (CASLPO).

### Referrals are welcome for the following:

- Pediatric Motor Speech disorders
- Moderate-severe articulation and phonology disorders
- Childhood Aphasia

# Client Attendance and Payment Policies

## Policy on Attendance

We expect clients to attend all of their scheduled therapy sessions. If clients are unable to attend a session, we request a notification **at least 24 hours in advance**. Where possible, clients will be offered a “make-up” session. Rescheduling of make-up sessions is at the discretion of the clinician based on availability. Repeated cancelations may result in being removed from the active caseload.

## Attendance Policy on No-Show

Clients who miss an appointment without a prior notification or communication will be considered as 'no show'. Clients who 'no show' for two (2) consecutive appointments will be removed from the active caseload and their timeslot will be offered to the next available client on the waiting list.

## Attendance Policy on Lateness

We expect clients to be on time for their assessment and therapy sessions. If clients expect that they will be late, please notify the Clinic's front desk office by phone at 519.661.2001 as soon as possible. S042016 (1665) DE SO 0000090250 01212202 TeV12B/02202 Wed 16584F062Tm10 (1)